IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re	Applicat	tion of:)		
Matth	ew K. C	GRACIE et al.)	Group Art Unit:	3623
Appli	cation N	Number: 10/735,018)	Examiner: C. Mi	chelle Colon
Filed: December 12, 2003)	Confirmation No.	.: 2322
For:		EM AND METHOD FOR CONDUCTI FIFICATION PROGRAM	NG AN	OPTIMIZED CUS	STOMER
		RESPONSE TRANSM	ITTAI	LETTER	
Comn PO Bo	nissione ox 1450	MENDMENT or for Patents 7A 22313-1450			
Sir:					
	Enclos	sed is an Amendment and Response, in	ıcludin	g Replacement Fig	gures 6, 7 and 8, to
the Of	fice Act	tion dated December 19, 2006 in conn	ection '	with the above-ide	ntified patent
applic	ation.				
	[]	A petition for a One-Month Extension	n of Ti	me is also enclosed	1.
	[]	A Request for Entry and Consideration § 1.129(a) is also enclosed.	on of S	ubmission under 3'	7 C.F.R.
	[X]	No additional claim fee is required.			
	[]	An additional claim fee is required, a	nd is ca	alculated as shown	below:

		CLAI	MS		
	NO. OF CLAIMS	HIGHEST NO. OF CLAIMS PREVIOUSLY PAID FOR	EXTRA CLAIMS	RATE	FEE
Total Claims	53	Minus 53 =	0	x \$50.00 =	\$0
Independent Claims	5	Minus 5 =		x \$200.00 =	\$0
If Amendment a	dds multiple der	pendent claims, add	\$260.00		n/a
Total Amendment Fee					\$0
If small entity st	atus is claimed,	subtract 50% of Tota	al Amendment	Fee	\$0
TOTAL ADDI	TIONAL FEE I	OUE FOR THIS A	MENDMENT		\$0

[]	Charge \$ to Deposit Account No. 08-3436 for the fee due.					
[]	Check No in the amount of \$0 is enclosed for the fee due.					
[]	A Certificate of Mailing Under 37 C.F.R. §1.8.					
[]	Self-addressed stamped postcard.					
[X]	The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §1.16, 1.17 and 1.21 that may be required by this paper to Deposit Account No. 08-3436.					

Date: March 14, 2007 Respectfully submitted,

HUNTON & WILLIAMS LLP

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